



Port of Juneau

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December 11, 2014

SUBJ: HARBOR PATRON-CUSTOMER CODE OF CONDUCT

Background:

The Docks & Harbor vision is TO BE THE SOUTHEAST ALASKA MARINE CENTER OF EXCELLENCE PROVIDING A SAFE, SECURE, MODERN, VIBRANT FACILITIES MEETING THE NEEDS OF THE USERS WE SERVE. In pursuit of our goals, Docks & Harbors is obliged to act in the best interests of all patronscustomers. Our employees work collaboratively with other CBJ employees, stakeholders and customers to deliver quality services to the Juneau public. The following Harbor PatronCustomer Code of Conduct is designed to allow Docks & Harbors to preserve its tradition of providing safe and secure facilities. This Code applies to all harbor clients who frequent CBJ owned property, including but not limited, to vessel owners and their guests, live-aboard residents, charter and commercial operators, launch ramp users and pedestrians along Docks & Harbors managed properties.

Recently, several issues have surfaced regarding the conduct of some harbor patronscustomers which merit the development of guidelines to safeguard all user groups. The establishment of a Harbor PatronCustomer Code of Conduct provides the expectations following a “reasonable person” standard. The intent to codify rules to ensure patronscustomers are made aware that illegal or prohibited behavior, affecting other patronscustomers or Docks & Harbors employees will not be tolerated.

Failure to abide by the Harbor PatronCustomer Code of Conduct may result in administrative actions that limit or restrict any person or vessel from continued use of some or all Docks & Harbors facilities.

Personal conduct:

Failure to abide by the below Harbor Code of Personal Conduct may result in administrative actions that limit or restrict any person or vessel from continued use of some or all Docks & Harbors facilities. When considering administrative actions, the Port Director will consider the nature of the violations, whether the patron has prior offenses, and any other relevant information the Director may deem appropriate in making its administrative decision as to an appropriate administrative action.

The owner of a vessel will be responsible for the conduct of those on board the vessel. Behavior of the owner, operator or occupants of a vessel which disturbs or creates a nuisance for others in the boat harbors is prohibited. Examples of prohibited conduct include but are not limited to:

(1) Violating any federal, state, or CBJ criminal law, including but not

limited to:

- (a) The distribution and production of drugs;
- (b) Assault;
- (c) Harassment;
- (d) Disorderly conduct; and
- (e) Criminal mischief of private or CBJ property.

~~(4) (2) Consistent with CBJ 42.20.095, to make or continue, or cause or permit to be made or continued, any unreasonable noise. Making, causing or allowing unreasonable noise so as to cause public inconvenience, annoyance or harm. Unreasonable noise means any excessive or unusually loud sound that disturbs the peace, comfort, or repose of a reasonable person of normal sensitivity. Unreasonable noise is defined in CBJ 42.20.095.~~

~~(2) — Damaging any Docks & Harbors property through reckless behavior that could be reasonably avoided.~~

~~(3) — Causing, provoking or engaging in any fight, or to commit an act in a violent or reckless manner whereby the safety, life, limb or health of another is placed in fear of immediate jeopardy;~~

~~(4)(2) Being found under the influence of alcoholic beverages, or other drugs including prescription drugs, in such a condition as to be unable to exercise care for their own safety or the safety of others, except aboard a vessel;~~

~~(5) — The use of recreational marijuana except aboard a vessel and out of view of the public.~~

~~(6) — Engaging in the use of or being instrumental in the exchange or production of illegal drugs or other illegal substances.~~

~~(7)(3) All commercial, for profit enterprises conducting business aboard a vessel in a Docks & Harbor facility must have a commercial use permit. This does not apply to commercial fishing vessel.~~

~~(8)(4) Behavior, language or mannerisms by harbor users toward any harbor employee during the performance of their duties by using threats or actions that place staff in reasonable fear of immediate jeopardy.~~

Any continuing or repeated breach of Docks & Harbors policies, rules and regulations duly established by the Docks and Harbors Board, Port Director or Harbormaster may result in forfeiture of the privilege to use some or all facilities.

Pet Owners:

Live-aboard ~~patron~~customers, both owners and guests, that have a dog or cat residing onboard for a period longer than fourteen (14) days shall be required to complete a registration form indicating the type, breed, name and gender of the animal and pay the registration fee. Failure to meet the below requirements may result in infractions or penalties as provided in CBJ's Animal Control Code.

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| Animal owners will also be required to ensure the following:

- (1) During registration, dog owners shall provide proof the animal is licensed in accordance with current CBJ regulations. Unlicensed dogs shall not reside within the D&H system at any time.
- (2) Provide proof of current rabies vaccinations.
- (3) Be leashed at all times when on Docks and Harbors property, floats, fingers and moorings.
- (4) Clean up after your animal on docks, parking areas, and all adjacent D&H properties. Use of waste bags or other waste removal product(s) are mandatory on all D&H properties.
- (5) Ensure animals are properly confined on the vessel.

| ~~Failure to meet these requirements may likely result in the animal being banned from the harbor.~~

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